

Judicial College

Increasing judicial resilience

EJTN Judgecraft

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Session aims:

Identify ways to enhance resilience within your work and your judiciary



Outcomes:

Be mindful of the various pressures on resilience
Able to draw on strategies to strengthen your resilience

Resilience

"The ability to bounce back from setbacks and stay effective in the face of tough demands and difficult circumstances"

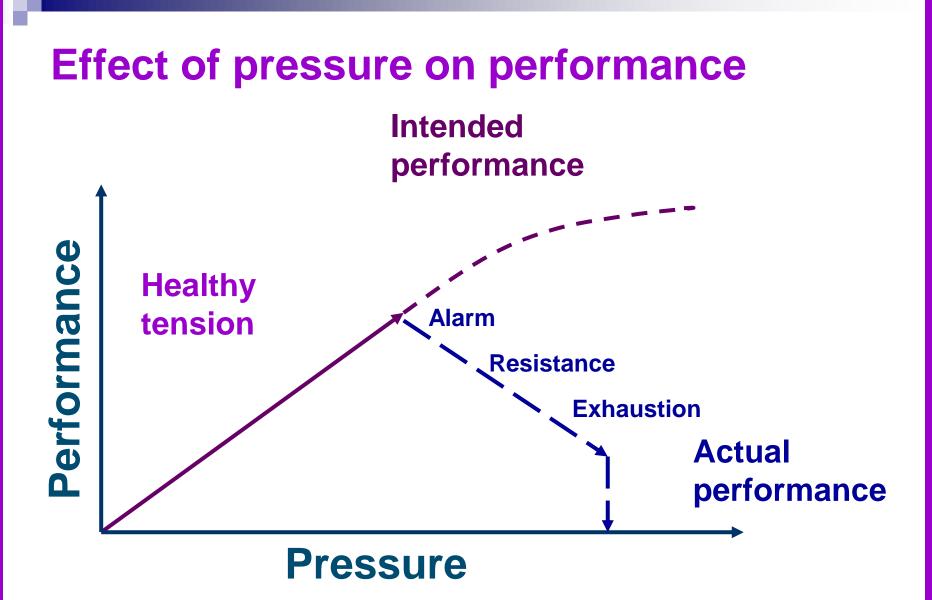
Robertson Cooper

Robertson Cooper model

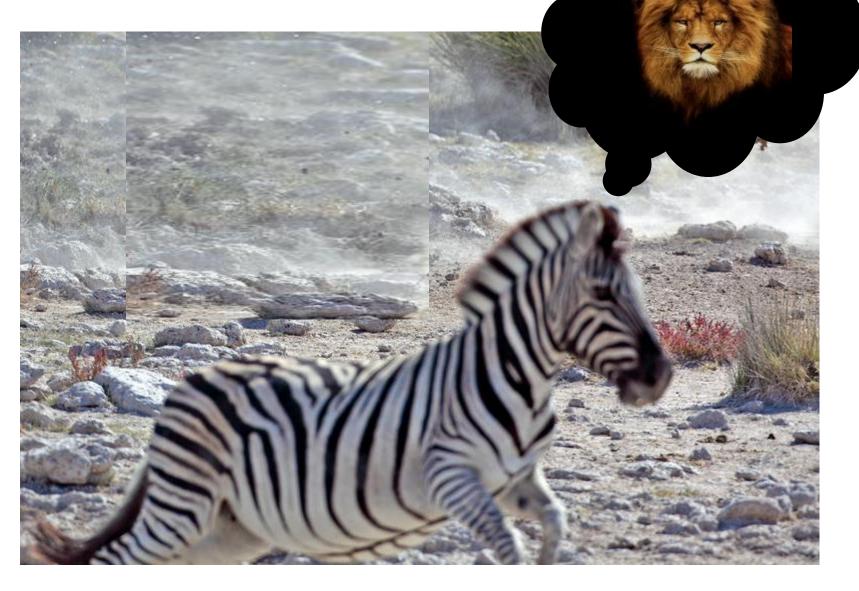
i-resilience questionnaire: www.robertsoncooper.com/iresilience/



Bang head where instructed
 Repeat until satisfied or unconscious



Fight or flight



Indicators of stress?



Physical

Aches and pains Diarrhoea or constipation Nausea, dizziness Chest pain, rapid heartbeat, shortness of breath

Loss of sex drive Frequent colds



Mental

Memory problems Inability to concentrate Poor judgment Seeing only the negative Anxious or racing thoughts Constant worrying Depression



Behavioural

Eating more or less Sleeping too much or too little Isolating yourself from others Procrastinating or neglecting responsibilities

Nervous habits (e.g. nail biting, pacing)

Using alcohol, cigarettes, or drugs, excessive TV to relax



Emotional

Moodiness Irritability or short temper Agitation, inability to relax Feeling overwhelmed Sense of loneliness and isolation

Depression or general unhappiness



Activity:

Stress Assessment Questionnaire

Facts about stress

Stress is not an illness

TRUE: Stress can *lead* to illness, but it is a state.

A bit of stress is good for you

FALSE: There is a difference between pressure and stress. People who get things done under stress are succeeding *in spite* of their stress, not because of it.

Stress is not linked to strength/weakness

TRUE: Stress affects people in different ways and what one person finds stressful can be normal to another.

Stress is inevitable in some jobs

FALSE: Stress doesn't come from what is going on in your life. It comes from *your thoughts about* what is going on in your life.

Definition of stress



'Stress occurs when pressure exceeds our perceived ability to cope'

(Cooper and Palmer, 2000)

Factors that can lead to stress at work

- 1. **Demands:** workload, work patterns, and the work environment
- 2. **Control:** how much say a person has in the way they do their work
- 3. **Support:** encouragement and resources provided by the colleagues, judges, managers, court staff
- 4. **Relationships:** positive working to avoid conflict and dealing with unacceptable behaviour
- 5. **Role:** understanding your role, whether there are conflicting roles and degree of satisfaction with yourrole
- 6. **Change:** how changes (large or small) are managed and communicated in your organisation.

Potential sources of judicial pressure

- 1. Safety concerns Violence and threats of violence against judges and their families
- 2. Work-related burnout case-related burnout (unique to the judiciary) and administration related burnout (common to many professions).
- **3.** Secondary Traumatic Stress Vicarious trauma

(Chamberlain & Miller, 2009)

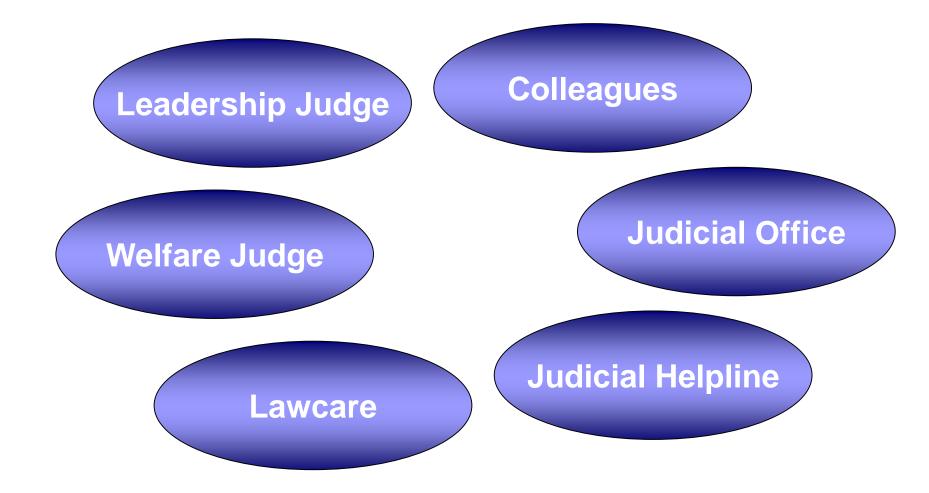
Discussion



Think about your area of work:

- What might be the top 5 potential pressures upon your resilience?
- How might you and your colleagues manage those pressures?

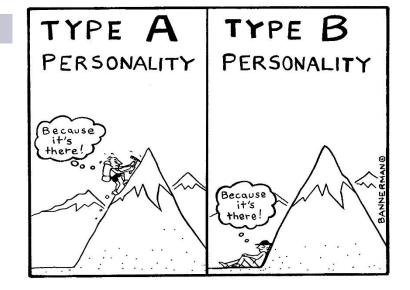
Sources of Support



Internal impact on resilience

Type A Personality

- Ambitious, driven to do well, love a challenge
- Focus on deadlines, is never late
- Has many iron's in the fire, multi task
- Dislike delays and ambivalence
- Hide feelings



Type B Personality

- Mellow, patient, never rushed
- Not competitive
- Approach tasks methodically and focuses on the process.
- Is relaxed about deadlines
- Like to laugh and take time for self



Self Confidence



Social Support

Ingredients of resilience



Purposefulness



Adaptability

Discussion:



Self

Social Support

Adaptability

Purposefulness Confidence

Think about the ingredients of resilience. Please discuss in pairs:

In which ingredient(s) are you most resilient?

How do you maintain your resilience in this area?

In which ingredient(s) would you like to strengthen your resilience?

What might you do differently?

Mindfulness



Mind Full, or Mindful?

" Mindfulness means paying attention in a particular way; On purpose, in the present moment, and non-judgmentally. >>

Jon Kabat-Zinn

Who uses mindfulness?

- Mindfulness Based Stress Reduction (MBSR)
- Mindfulness Based Cognitive Therapy (MBCT)
- Police forces
- Criminal justice system (prisons)
- UK National Health Service
- Schools



Evidence that it works

- NICE an effective form of therapy for dealing with physical and psychological stress
- Hundreds of studies in universities all over world looking at chronic pain, grief and bereavement, anxiety, obsessive compulsive disorders, ADHD and general wellbeing

Activity: Mindfulness



Summary

We are like teabags – we don't know our own strength until we are in hot water

